

# Voice innovation

Communications for the Wealth management and IFA community



enepath, is the voice solution innovator, transforming the way people implement and manage client communications inside and outside of the office.

Replacing manual processes with the latest **Electronic Whiteboard Calling** solution.

## System snapshot

- **Improve ROI through efficient customer contact solution.** 72 names visible at any one time, simple 'click to dial' efficiency. Store up to 3600 CRM contacts, simple upload capability.
- **Take your office with you.** Tablet sized means you can have the latest engineered product in your bag.
- **Global delivery.** Full remote 24/7 maintenance and support.

- **Innovation in pricing as well as technology**  
Benchmarked low-cost solution with CAPEX, OPEX and Voice as a Service options.

With our partners we can provide you with all your voice needs, including collaboration and unified communications with a single billing package.

- **Call barging.** Drop in on any live call at any time.
- **Integrated compliant voice recording**  
High definition voice and recording on each channel available on tablet and in cloud.
- **Immediate playback** means any misunderstanding can be instantly rectified, avoiding litigation costs.

## Eclipse product suite

### Key points

#### Touchscreen with intuitive user interface

Enterprise standard resilience  
Supporting sales people at the office, home, traveling and for BCP/DR  
Supports 2 x Audio Device (USB handset/Wired or Wireless Headset)  
Voice recording at Tablet or Gateway as standard

### Functionality

#### Voice recording, call history and much more as standard

Easy collaboration - single touch, barge in, intercom or broadcast from any position  
Broadcast and group-call for all internal and external calls as standard  
Global free-seating  
Efficient bandwidth usage  
User control - shows missed calls, incoming, on hold and history at position  
User programmable line, function and 'soft' keys



### Contact

#### For more information call or email on

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